Aetna Whole Health℠ is a whole new way of looking at health care

Aetna and Aurora Accountable Care Network are redefining health care. It’s a new team approach that delivers a better patient experience at a much lower cost. When we bring the right people and technology together, patients are healthier, costs go down and our customers’ bottom lines flourish.

Two key ingredients make the difference:

• A better health care experience enabled through technology-based information sharing and care coordination
• New payment models and incentives encourage accountability to help improve patient health

Higher quality + lower cost = greater value

As you know, most doctors and health care professionals are paid on a fee-for-service basis. Revenue is based on volume: Order more tests, make more money.

Aetna Whole Health changes the payment model. It rewards doctors for the health of their patients.

The change isn’t just about money. It’s about providing exceptional care.

Aetna and Aurora Accountable Care Network:

• Employ a team-based approach
  This includes greater collaboration between Aetna and Aurora Accountable Care Network physicians and nurses.
• Use technology to integrate data
  This helps improve care management and gives doctors up-to-date information and a complete picture of patient health to make smarter health care decisions.
• Provide a better patient experience
  With this team-based approach, patients can enjoy more convenience and fewer unnecessary tests.
Aetna Whole Health and the Aurora Accountable Care Network Plan


Aurora Accountable Care Network (AACN) includes access to all of the resources of Aurora Accountable Care Network, the state’s leader in providing quality health care for every stage of life.

This complete continuum of care includes:
- Sixth largest medical group in the nation
- State’s largest health care provider
- State’s largest private employer
- Serving 31 counties, 90 communities
- 15 hospitals, 172 clinics
- More than 1,500 employed physicians
- State’s largest home care provider

How it works

Employers

Aurora offers extensive experience managing employee populations. They have provided long-term health care management for several direct contract employer groups, including 48,000 members in their own employee health plan. Aetna and Aurora Accountable Care Network deliver an approach that includes:
- A two-tier insurance plan that delivers savings options while giving employees’ choice:
  - For maximum benefit, use providers/facilities within Aurora Accountable Care Network
  - For minimum benefit, use out-of-network providers/facilities
- Aurora and Aetna collaborate to provide care management with new tools and support to help improve the overall health of your employees
- Primary care doctors focus on delivering care on an on-going basis — not just when someone is sick
- Collaboration between Aetna, Aurora representatives and employers on ways to help improve employee health

Employees

Aurora Accountable Care Network representatives are available to provide guidance, answer healthcare-related questions and offer health advice, such as:
- Educate employees and their families so they understand their diagnosis, treatment plan and care options
- The importance of preventive care and screenings
- Tools for reaching health goals
- The role of wellness programs and health education
- Care management and why it’s good to choose a primary care doctor
- The benefits of sharing health information with doctors

The Aetna Whole Health approach is fully integrated to:
- Avoid duplicate tests
- Avoid duplicate treatments
- Prevent harmful drug interactions
- Effectively treat the whole person

For more information, please give your Aetna representative or broker a call.