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RBG Alert

CaliforniaChoice

Retro 1/1 -6/1 Benefit Changes 3.6.17

CALIFORNIA CHOICE

Benefit Changes Retroactive 1/1/17 - 6/1/17

To comply with California Department of Managed Health Care requirements, various plan benefits were retroactively revised. CaliforniaChoice emailed employers a list comparing the incorrect quoted benefits vs the final corrected benefits, [click here to view the list](#). Rates for these plans did not change.

Plans quoted through EBIX/HealthConnect prior to February 24, 2017 and plans quoted through the CaliforniaChoice quote system prior to 12:00 pm on Tuesday February 24, 2017, contain the incorrect benefit information.

The 1/1/17 – 3/1/17 SBCs, EOCs, Employee Enrollment Guides and Benefit Summary Guides previously available on the CaliforniaChoice website may contain incorrect plan information. Corrected documents will be posted once received. The 4/1/17 – 6/1/17 documents are not yet available, but will contain the correct plan information once posted on the CaliforniaChoice website.

CaliforniaChoice and the applicable carriers, are not sending members a notification of the change. Employers are responsible for notifying affected members. Employees enrolling or renewing who are affected by the benefit changes and may have received a CaliforniaChoice quote, Enrollment Worksheet, SBC, EOC, Employee Enrollment Guide or Benefit Summary Guide containing the incorrect benefit information, should be provided the following two documents:

- [List of affected plans and comparison of incorrect vs correct/updated benefits.](#)
- [1/1/17 Summary of Plan Changes \(version dated 2/8/17\)](#)

Members remaining enrolled in a plan affected by a benefit change, will automatically have their claims reprocessed and a revised Explanation of Benefits (EOB) will be mailed out to the member as applicable.

Members affected by a retro benefit change can request a plan change. However, all requests are subject to review. Requests should be submitted as soon as possible.

For instructions on how to submit a plan change request, for a side by side comparison quote of the affected plans, or if you have any other questions or concerns regarding this matter, please contact your Rogers Benefit Group Sales Representative or email/call our main office.

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