



Welcome to Broker's Paradise™

## RBG Tip Sheet Carrier Updates 3.6.17

### ANTHEM BLUE CROSS

- **Easy Renew:** Visit [www.anthem.com/easyrenew](http://www.anthem.com/easyrenew), your one stop shop to access the 2017 Underwriting Guidelines and so much more.
- **Dual PPO Network Option:** Reminder that the promotion ends 3/15/17.
- **Renewing Groups:** Want to add or downgrade a medical plan? Change the anniversary month? Want to know when the changes can be effective and what forms to use? Refer to pages 19-22 of the [January 2017 Underwriting Guidelines](#) for general instructions. Reminder, requests for anniversary changes must be received by Anthem generally no later than the 15th of the month prior to the requested effective date.

### BLUE SHIELD of CA

#### [Broker Update -Small Group](#)

- **Message from the Senior Vice President:** Nitin Bhargava looks back at successful 2016 open enrollment period and is looking forward to continued growth and success in 2017 with Trio ACO at the forefront. BSC reinforces its commitment to providing access to affordable, high-quality care.
- **Bronze Plans Highlights:** The Bronze 5100 PPO now includes three office visits prior to the deductible, providing greater value for your clients. Previously the Bronze 5100 plan required members to meet their deductible for office visits (outside of preventive care). The Bronze Full PPO Savings 4500 & Bronze Full PPO Savings 5500 plans can be integrated with H.S.A. Administration services provided by Health Equity.
- **Sorela Health:** These programs offer lifestyle coaching and weekly courses on nutrition, exercise and stress management, all geared toward reducing the risk of type 2 diabetes. Blue Shield members can be referred by a physician and can also enroll in any program after completing a risk assessment at [Solera4me.com](http://Solera4me.com).
- **New Palliative Care Program:** In January, Blue Shield of California began offering their fully insured Sacramento-area plan members a new, home-based palliative care program as a benefit. Palliative care focuses on providing relief from the symptoms and stress of serious illness with the goal of improving quality of life for both the patient and the family. Blue Shield's new program offers home-based palliative care visits by a care team that includes a physician, nurse, social worker, home health aide and chaplain. For more information, please read the press release announcing the new program, available on Blue Shield's [Media Center](#).
- **Updated Broker Portal:** Producer Connection will now be Broker Connection and is being updated and upgraded.
- **Post Enrollment Materials:** Access your clients' post-enrollment materials online. Once your clients' post-enrollment materials for any respective month are ready, they will be posted on Shield Renewals in our [Renewal Center](#), the same site where you access your clients' renewal packets.

- **Updated Forms for Q2:** The Master Group Agreement (MGA), Employee Enrollment Form, Request for Contract Change and Subscriber Change Request forms have been revised for Q2 2017. Submissions using outdated underwriting forms will pend until the updated forms are submitted. You can find all of the up-to-date materials at [Producer Connection - Forms](#).
- **Teladoc Member Email Outreach:** New and renewing groups members can save time and money by using the embedded Teladoc benefit. There are no additional charges for this service. Member copays are just \$5 on most plans (H.S.A. plans are at a higher \$40 copay until the deductible has been met). [View the Teladoc flyer](#) for more information. Members in groups with January and February 2017 renewal or effective dates will receive emails from Teladoc on how they can begin using this service.
- **BSC Vision Plans:** BSC offers one of the largest vision provider networks. [Click here](#), to access rates and plan information.
- **ID Monitoring:** Blue Shield medical plan members can now get identity protection services such as identity repair assistance, identity theft insurance, and credit monitoring, offered at no charge. These services are accessible on line by visiting [blueshieldca.allclearid.com](http://blueshieldca.allclearid.com) or by calling **(855) 904-5733**, 6 a.m. to 6 p.m. Monday through Saturday.

## COVERED CA

### [Partner Alert](#)

- **Delinquency Policy:** Employees will no longer receive a CCSB delinquency notice when an employer has missed their initial payment deadline.

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