



Welcome to Broker's Paradise™

RBG Tip Sheet Carrier Updates 2.6.17

BLUE SHIELD OF CA

[January Broker Update](#)

- **Note of Thanks:** Jim Elliott (VP & GM Core Accounts, Small Business Market, Producer & Channel Partner Relations) extends his thanks to the broker community.
- **Employer Connection Plus (EC+):** The Blue Shield of CA online employer portal, is removing from the website the ability to submit enrollments that are due to loss of coverage or due to court orders. Instead, administrators will be required to submit these enrollments via paper. Blue Shield of CA will provide a notification when this change is implemented and reflected on EC+.
- **SGOR Tool Online:** The Small Group Online Renewal Tool is up and available for use to submit contract changes online.
- **1095 Forms:** BSC will mail members their copies of the 1095-B form by January 31, 2017. Employers may request a copy of the 1095-B forms to assist with filling out the employer 1095-C forms by calling Employer Services at (800) 325-5166.
- **Q2 - What's New 4/1/17:** [View the guide for details.](#)
- **April Renewals:** Visit the Renewal Page on Producer Connection to download your clients' renewal kits.
- **Trio Network:** Visit blueshieldca.com/aco for a complete listing of Trio covered zip codes and ACO providers. Areas with recent network expansion include San Diego, Riverside, San Bernardino, San Mateo and Nevada Counties.
- **2016 Medical Loss Ratio Rebate (MLR) - Employer Survey:** In December 2016, Blue Shield emailed the 2016 Medical Loss Ratio (MLR) employer survey to fully insured client groups (small and large). On February 6, 2017, Blue Shield will resend a copy of the 2016 Medical Loss Ratio (MLR) employer survey letter to fully insured client groups that did not respond to the original survey request. Employers can provide the requested information by going to blueshieldca.com/groupsizes or by faxing the form back to (855) 895-3497. Survey information is required by February 24, 2017.
- **Teladoc:** Is now included in all new 2017 plans and upon renewal for existing groups. Teladoc is a cost-saving service with \$5 copays for most plans (except HSA's). [Find out more about Teladoc.](#)
- **Wellvolution:** Is now included for groups effective and renewing as of November 1, 2016. This service is available for members 18 years of age and older. Wellvolution assists members with measuring their well being and in addressing specific health concerns such as preventing diabetes. Visit mywellvolution.com for more information (login required).
- **Diabetes Prevention Program (DPP):** The DPP can help members lose weight, adopt healthier habits and reduce the risk of developing type-2 diabetes. This benefit is available at no cost to members and is included in all medical plans upon renewal, beginning November 2016. Visit solera4me.com/shield for more information.
- **Quitnet:** Effective January 1, 2017 for all groups, regardless of the renewal date, will include nicotine replacement therapy (NRT) at no additional charge.

EBIX

[Quoting Updates](#)

- **Two New Enhancements:** You can now create a "New Hire" Worksheet and run table rates with contributions.

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