



Welcome to Broker's Paradise™

RBG Tip Sheet Carrier Updates 2.21.17

AETNA

- **Updated CA SB Toolkit:** The attached [Benefit Grid Toolkit](#) includes slight updates to the HMO plans approved by the Department of Insurance and the Department of Managed Care.

ANTHEM BLUE CROSS

[Producer Online News](#)

- **Oroville Dam Emergency:** To assist members impacted by the Oroville Dam emergency, Anthem has relaxed some of their guidelines for; filling an Rx, time limits on prior authorizations/pre-certification/referral requirements, replacement of DME that is damaged or lost, and has extended claims filing deadlines. Refer to the announcement for applicable dates and a list of plans/coverages excluded from the relaxed guidelines. For additional information or support, members can call the Member Services number on their ID card or select Customer Support on the Anthem website.

BLUE SHIELD OF CA

[Producer Alert](#)

- **1099-INT Forms:** In January 2017, Blue Shield of CA sent some members a 1099-INT form in error. The forms were meant for providers. Members will receive a letter next week, with a corrected 1099-INT form. Blue Shield did not send or report any information on the erroneous 1099-INT to the IRS, so members do not need to take any action.

CALIFORNIA CHOICE

- **New 4/1/17 Network Availability Grid:** This new comparison provides a snapshot view of the CaliforniaChoice carriers with a listing of plans by tier and their network assignments. It's a quick, easy way to see how the dozens of plan options under CaliforniaChoice break down by PPO, EPO, HSP, HMO, and carrier. [View the announcement](#) and access a link to the comparison.

KAISER

- **2017 DME List:** All Kaiser Small Business plans cover "base" durable medical equipment items that are essential health benefits. [View the attached flyer](#), for a list of plans that cover "supplemental" durable medical equipment.

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