



Welcome to Broker's Paradise™

## RBG Tip Sheet Carrier Updates 12.12.16

### BLUE SHIELD OF CA

#### Broker Update

- **Secondary Contract Changes** - To submit secondary changes during the same renewal period for groups already renewed online through (SGOR), email or fax a completed Request for Contract Change form with a note indicating "Unable to submit via SGOR". Submit changes via email to [small.group@blueshieldca.com](mailto:small.group@blueshieldca.com) or by fax to: 855-808-8598.
- **Pending Enrollment for New Members** - Delays in processing applications may result in members incurring out-of-pocket expenses. Once installed, members can file a medical or Rx claim, view the [Broker Update](#) to access links to forms. Once members have registered, submitted claims can be tracked via the Blue Shield Mobile app.

### COVERED CALIFORNIA

#### Partner News

- **Santa Cruz** – CCSB is a winning combination in the Santa Cruz area.
- **51-100 Group Segment** – Read the article titled "[The Evolution of 'Large Group' and Its Opportunities.](#)"
- **2017 Health Plan Change Summary** – This summary provides a side-by-side comparison (year-to-year) of health plan benefits.
- **2017 SBCs** – Visit <http://www.coveredca.com/for-small-business/plans/> to download copies today.
- **Employee Only Contracts** – Offering an Employee Only contract allows family members who qualify, to continue qualifying, for and Advanced Premium Tax Credit (APTC). Groups with 50 or more FTEs, the contract must include coverage for the employee and child(ren). Note, no employer contribution is required for child(ren) coverage.
- **Customized New Hire Employee Worksheets** – Receive a customized new hire worksheet within 48 hours of your request.
- **Payroll in Lieu of DE9C for New Businesses** – Don't have a DE9C because your group is too new? Not a problem, in lieu of a DE9C, submit 2 weeks of payroll.
- **Big Shifts in Plans Effective 1/1/17** – View what's expanding and what's going away.
- **Special Enrollment Period (SEP)** – Deadline to submit an SEP group is December 15, 2016.
- **Broker Incentive Program** -The fourth quarter Agent Incentive Program, combines sales for multiple agents from the same agency. The program ends January 1, 2017.

### KAISER PERMANENTE

#### Small Business Employer Briefing

- **Online Account Service Tool** – View the new employer dashboard, it shows key account information at a glance.
- **Retro Terminations** – Kaiser will not retroactively terminate subscribers prior to the month the request to terminate is received. All subscriber terminations will be effective in the month Kaiser receives the termination request (i.e. if received by 8/31, the term can be retro to 8/1), or a future term date if requested.

- **Employer Identification Number (EIN)** – View the MEC Reporting Guide to learn more about Kaisers’ ACA EIN and SSN/TIN data collection procedures.
- **Current Forms** – Visit [kp.org/smallbusinessforms/ca](http://kp.org/smallbusinessforms/ca) for the most current form and avoid processing delays when submitting enrollments or changes.

[Small Business Online Update](#)

- **2017 Renewal Packet Error** – The Plan Highlights section at the end of the 2017 renewal package is incorrect. Please go to the [Plan highlights and rates](#) page to view the correct 2017 Plan Highlights.

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