



Welcome to Broker's Paradise™

RBG Tip Sheet

Carrier Updates 11.14.16

BLUE SHIELD of CA

Producer Alert

- **Sutter Health Negotiation Update:** Blue Shield of CA and Sutter Health continue to engage in discussions to renew the existing contract which is set to expire 12/31/16. Customarily, Blue Shield issues a notice to HMO members of a change in their provider assignment due to the expiring contract 60 days prior to the change. However, at this time, Blue Shield has not yet issued letters to impacted members, this is subject to change based on the progress of the negotiations. All new Blue Shield HMO members who enroll with a Sutter-affiliated PCP with an effective date of January 1, 2017 or later, will manually be reassigned an alternate, in-network PCP and will receive their member ID cards reflecting the alternate doctor and not the Sutter Health provider they originally selected. A buck slip will be inserted into the ID card mailing to explain the reason for this change. If the contract is renewed, HMO members who were switched to a non-Sutter PCP must contact the Customer Service number on their ID card if they would like to switch back to a Sutter affiliated PCP.

Employee Informational Flier

- **Teladoc:** Effective 1/1/17 for new groups, and at renewal for existing groups, Members will have access to Teladoc services which provides unlimited access to U.S. board-certified doctors 24/7/365 to resolve non-emergency medical issues through phone or video consults. Small Business PPO Savings plans are a \$40 copay prior to the deductible and once the deductible is met, a \$5 copay will apply. For all other Small Business HMO and Full PPO Plans, visits are a \$5 copay and are not subject to the deductible.

COVERED CA

Partner Alert

- **Our Work Continues - We Are Open for Business:** Your client's Covered California for Small Business coverage is not in jeopardy. We encourage them to renew into their existing plan or shop for a new plan that best fits their budget and the needs of their employees. Employers with more than 50 FTE employees shouldn't risk a financial penalty by not providing affordable health coverage.

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